



Mobile Customer Checklist

Please complete the following details to get started with your new mobile service:

1. Customer Information

- ☐ **Name:** _____
- ☐ **Address:** _____
- ☐ **Ottoville Fiber Optics Account #:** _____

2. Current Mobile Provider Details

- ☐ **Provider Name:** _____
- ☐ **Account #:** _____
- ☐ **Transfer PIN:** _____

3. Device Information

- ☐ **Phone #:** _____
- ☐ **Brand and Model:** _____
- ☐ **IMEI #:** _____
- ☐ **IMEI 2 # (if dual SIM):** _____
- ☐ **Phone has been paid off:** Yes | No
- ☐ **Phone is unlocked from carrier:** Yes | No
- ☐ **SIM Lock is turned off:** Yes | No
- ☐ **Fraud protection is turned off:** Yes | No

4. Ottoville Fiber Optics Mobile Details

- ☐ **Plan Selection:** By the Gig | Unlimited | Unlimited Max
- ☐ **Network Preference:** AT&T | Verizon

5. New Account Credentials Setup

- ☐ **Your Email:** _____
- ☐ **Password:** _____
- ☐ **PIN:** _____
- ☐ **Account #:** _____